



Toronto Civic Employees' Union, Local 416

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LOCAL 416

Affiliated with the Canadian
Labour Congress and the
Labour Council of Toronto
& York Region

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Recording Secretary

FRONT LINE HEROES

March 24, 2020

We would like to give a very necessary shout out and thank all of you for your hard work and dedication to the public service at such an unprecedented and uncertain time. Just know in times like this you will be remembered as the heroes of this pandemic, you, the front line staff who are protecting the residents of Toronto during a declared State of Emergency by the City of Toronto.

From our paramedics who transfer and care for our sick on the front lines every day; our water workers who maintain our plants for clean drinking water; our solid waste workers who keep homes and streets free of waste; our housing members who keep our buildings clean, safe and well maintained; our parks, recreation and facilities members who keep our city beautiful and community hubs clean and safe; our transportation members who make sure the city keeps moving and the roads are safe; our corporate and fleet staff who keep city buildings maintained and our mechanics and support staff who keep the city fleet safe and ready to go; our members who provide essential animal care and control; our Parking Authority members who are ensuring our public areas are clean, available and ready; our Enwave members who are working around the clock to keep our hospitals serviced and running; our Port members who are making sure the waterways are safe and ready for any emergency; our Yorktown members who continue to provide services to our most vulnerable residents; and the list of services that you provide goes on and on.

You are the ones proving public service is simply that, a service our country cannot do without.

Stay strong and safe out there and compile a list of what you need as your union is working with the City, TCH, Port, Enwave, Parking Authority and Yorktown and all of our employers to stay fluid and evolve in real time with new policies and procedures to continue with our work, while keeping residents and our members safe.

We have been talking to the management teams of most of our employers almost everyday, and will continue to work with them to ensure that best practices are being followed and that you stay safe and have your needs met, as we are aware of the hardships that some members may be dealing with. If you require accommodation, supplies or anything else in your workplace, simply ask your supervisor first.

As well, you can connect with your union if you would like to talk about anything else, including your needs and rights during this time. We understand the stress of your jobs and are committed to ensuring your physical health as well as knowing that maintaining your mental health is particularly paramount during this difficult time. As a reminder, do not hesitate to contact the Employee Assistance Program (EAP), if you feel it is necessary.

Your Local 416 Executive team, including Unit Chairs, Health & Safety Reps and Shop Stewards are available to assist you as needed. You can also visit our online portal at www.local416.ca for assistance. We are always phone call or email away. Please remember to monitor our website and social media for the most up to date information.

Thank you for your service and sacrifice during this difficult time.

Remember, not all heroes wear capes! Local 416 members have proven that!

In solidarity,
Local 416 Executive Board