

Managers and Supervisors: Please share this message with staff who do not have access to a computer at work and encourage them to visit the [employee portal](#) on ELI frequently for updates.

COVID-19 Updates & Resources – April 15

If you have questions about how COVID-19 is impacting you in the workplace, please feel free to send them to covid19staffsupport@toronto.ca.

The City's PPE supply

At the City's daily media briefing yesterday, Matthew Pegg, Fire Chief and General Manager of the Office of Emergency Management, provided an update on the City's supply of personal protective equipment (PPE) and projections for future use. We are committed to ensuring our frontline staff, including emergency responders, those working with individuals experiencing homelessness and staff in long-term care homes, have the PPE they need to stay safe and protect their health and the health of the community.

The Emergency Operations Centre includes a PPE task force responsible for monitoring and allocating the City's PPE, projecting PPE needs, implementing PPE conservation strategies, and investigating alternative PPE options and procurement strategies. You can learn more about the City's PPE by reading Chief Pegg's media statement at <https://www.toronto.ca/wp-content/uploads/2020/04/966a-April-14-Chief-Pegg-Update-on-COVID.pdf>.

Redeployment of staff

Due to the many challenges presented by the COVID-19 pandemic, the City is redeploying some staff in an effort to meet critical needs in divisions like Seniors Services & Long-Term Care, Shelter, Support & Housing, and 311. Those not assigned to supporting COVID-19 or other essential and/or critical services may be asked to assist the City where help is needed most. Staff who are redeployed will be provided the training and tools necessary to perform those functions safely.

Learning at home

If you're at home and have time on your hands, now is a great time to complete any mandatory City training you haven't taken, or to take them again as a refresher. This might include e-Learning modules like the TPS By-law, Cyber Security Awareness, Toronto For All or Protecting Privacy on the Job. Just ensure that any training you're doing is on your personal device so as not to tie up the City's network.

<https://toronto.csod.com/catalog/CustomPage.aspx?id=221000366>

Celebrating our everyday heroes

We're looking for inspiring stories or shout outs to share about our everyday heroes – City staff! – during the COVID-19 pandemic. Send them to news@toronto.ca.

The City is thankful and proud of the compassionate and committed Shelter, Support and Housing Administration employees and City staff redeployed to work in that division. You are providing services, programs and care to the most vulnerable in our

community and making a tangible difference in the lives of those experiencing homelessness during the COVID-19 pandemic.



Staff working at one of the City's temporary respite shelters, created to allow for physical distancing within the existing shelter system during the COVID-19 pandemic.

Questions? Email: covid19staffsupport@toronto.ca / Information line: 416-338-0016

Useful resources

ELI (toronto.csod.com)

InsideTO (<http://insideto.toronto.ca/coronavirus/index.htm>)

toronto.ca/covid19